

短篇閱讀選擇題

Questions 1-7

- Look at the following messages and notices.
- For questions 1-6, mark **one** letter **A**, **B** or **C** on your Answer Sheet.

1

FairAir.com

Customers holding an e-ticket without any restrictions are able to check in over the internet. The service is available from 24 hours up to 30 minutes before the standard check-in time at the terminal, and includes connecting flights and return day trips.

- A** If you have a connecting flight, allow at least 24 hours before trying to check in.
- B** There are certain restrictions on tickets which have been booked over the internet.
- C** The deadline for checking in over the internet is earlier than in person at the airport.

2

From: businesshotels.com
To: smith.j@ptarnold.com

Dear customer

In order to provide you with the highest level of service, it is important for us to understand your recent experience of staying with us. We would like to collect your feedback in a short survey which you can access by clicking [here](#). We appreciate your business and strive constantly to improve.

- A** Answer the survey questions on-line.
- B** Send information about your business needs.
- C** Email us about your experience.

3

Would staff please note that all applications for holidays must be made at least 30 days in advance. No more than 12 staff may be away in the same period, and no holiday may exceed 10 working days.

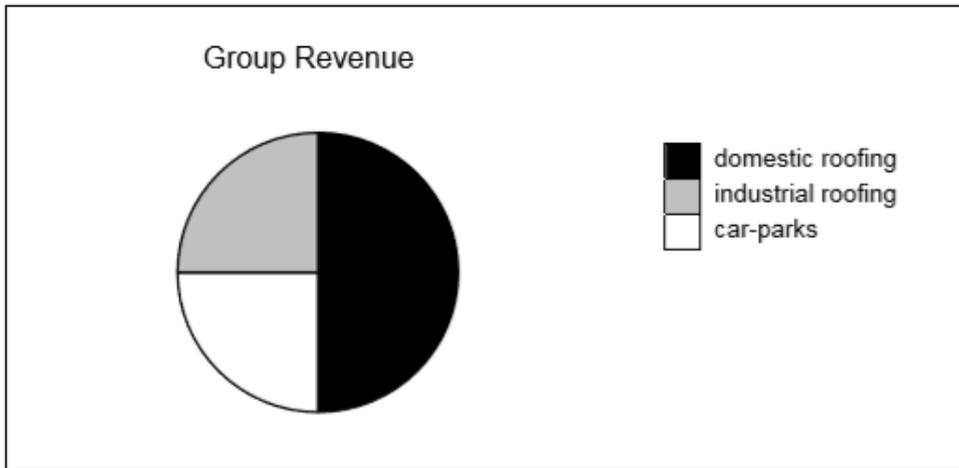
- A Only 30 people can have a holiday at the same time.
- B The longest holiday it is possible to take is 10 days.
- C You need to book your holiday 12 days in advance.

4

Super Express Service letters and parcels are guaranteed for delivery by 9am the following day, if posted no later than 3.30pm, and are automatically insured to € 100 per item.

- A You must post Super Express Service items before 9am.
- B Super Express Service parcels cost a maximum of € 100.
- C Send letters using Super Express Service before 3.30pm.

5



Which information is correct?

- A Industrial roofing accounts for about a third of revenue while domestic roofing and car-parks are the main source of revenue.
- B Car-parks is the smallest source of revenue, slightly less than industrial roofing and half of domestic roofing.
- C Domestic roofing generates half the group's revenue, with industrial roofing and car-parks equally contributing the remainder.

6

 MESSAGE

To: Pete

Jody Kars rang from Betterwicks. They've just appointed a new marketing manager, and want to involve him in the project – but this would mean delaying our advertised launch date. Please call to fix a meeting to discuss the implications.

What does Jody Kars want to do?

- A change a meeting to a later date
- B talk about working with a new manager
- C design a different advertising campaign

7

WLW, one of the country's biggest house-builders, has appointed Summermans Bank to advise on a potential \$ 1bn flotation of its recovering North American business.

- A WLW is considering floating its North American part of the business.
- B WLW is planning to leave the North American house-building industry.
- C WLW is concerned that its North American business is failing.

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